

Louisiana Department of Health Informational Bulletin 22-23 August 1, 2022

Reimbursement for Continuous Glucose Monitoring Devices

Effective with dates of service on or after August 1, 2022, Louisiana Medicaid will change the criteria for long-term continuous glucose monitoring (CGM) devices through the durable medical equipment program.

Prior authorization is required and beneficiaries must meet one of the following eligibility criteria:

- Diagnosis of any type of diabetes with the use of insulin more than two times daily; or
- Evidence of level 2 or level 3 hypoglycemia; or
- Diagnosis of glycogen storage disease type 1a.

CGM devices require a prescription and documentation of medical necessity. In addition, beneficiaries who receive this coverage are required to attend regular follow-up visits with a healthcare provider at a minimum of every six months to assess the on-going benefits.

CGM sensor coverage will not change. The lifespan of a CGM sensor varies. The sensor may last 7, 10, or 14 days. The rate on file for CGM sensors incorporates these varying lifespans and represents a monthly rate rather than per unit rate.

Louisiana Medicaid will not consider short-term CGMs as a covered device.

Managed care organizations (MCO) must make system updates and recycle any claims that were paid incorrectly according to this change within 60 days of this notice. MCOs must also notify providers of their process and timeline for implementing the changes, as well as their plan to recycle impacted claims.

Questions regarding fee-for-service claims should be directed to Gainwell Technologies Provider Relations at (800) 473-2783 or (225) 924-5040.

Questions regarding managed care claims should be directed to the appropriate managed care organization.

For questions related to this Informational Bulletin, please contact Irma Gauthier at (225) 342-5691 or via email at Irma.Gauthier2@la.gov.